

Our organization is committed to aligning its management with the highest standards of quality and sustainability, integrating the principles of **Quality Management and the Forest Stewardship Council® (FSC®)**. The company's policy therefore reflects the following commitments:

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| <p>Quality, Sustainability and Innovation:</p> <ol style="list-style-type: none"> 1. To meet customer expectations through strict compliance with their requirements, with a team focused on the quality of products and services, promoting competitiveness and the continuous improvement of process efficiency. 2. To carry out all activities in strict compliance with the applicable legal requirements and to foster a philosophy of continuous improvement, reinforcing the effectiveness of the Quality Management System (QMS). 3. Promoting innovation and employee commitment, valuing their performance and personal fulfillment and creating an organizational culture that encourages effective communication and understanding of policies. 4. Guarantee the resources and means necessary to ensure the effectiveness of organizational processes, promoting sustainable and responsible practices. 5. Maintain a transparent and trusting relationship with suppliers, ensuring that they comply with the principles of quality, sustainability and ethical trade. | <p>Commitments FSC®- C168310:</p> <ol style="list-style-type: none"> 6. Avoid using products from illegal or unsustainable sources, including: <ul style="list-style-type: none"> ○ Wood that has been logged illegally or in violation of traditional and civil rights; ○ Wood from forests with threatened high conservation values; ○ Wood from forests converted to non-forest uses or plantations; ○ Wood from genetically modified trees. 7. Comply with the FSC® Core Labor Requirements, respecting the ILO Core Conventions, in particular: <ul style="list-style-type: none"> ○ Prohibition of child labor and forced labor; ○ Eliminating discrimination in employment and promoting equal opportunities; ○ Respect for freedom of association and the right to collective bargaining. | <p>Social and Environmental Responsibility and Profitability:</p> <ol style="list-style-type: none"> 8. Ensure that activities, processes, products and services take into account the principles of quality management, environmental sustainability, health and safety at work and social responsibility. 9. Promoting continuous improvement in the quality of products and services, in line with the principles of environmental sustainability and responsible management. 10. Valuing employees, ensuring the best working conditions and fostering their personal and professional development. 11. To contribute to the profitability and sustainability of the company, strengthening its position in the market and its commitment to ethical practices |
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